

# NEWSLETTER

SUMMER 2022

## THE SAN DIEGO OFFICE HAS MOVED!

After months of preparation, we moved our San Diego headquarters. Our new doors opened on August 1st.

**Aptus Court Reporting**  
**401 West A Street, Suite 1680**  
**San Diego, CA 92101**

Please stop by and see us!

## REPORTER IN CHARGE

We are excited to announce that effective July 1st, Lorraine Bacon, CSR No. 6946, began serving as Aptus Court Reporting's **Reporter in Charge**.

Lori has 20 years' reporting experience, and for the past several years has worked in operations. She currently serves as the billing department team lead for Aptus.

Lori is looking forward to working with Aptus in this new and evolving position.

## Tips For A Smooth Remote Proceeding From The Aptus Video Team

- ✓ Internet bandwidth of 10-20 MBPS when using Wi-Fi is best. Wired connection is optimal.
  - ✓ Aim to test your connectivity with Aptus prior to your proceeding.
  - ✓ Make sure your software is up-to-date.
- ✓ Ensure you have access to exhibits if they will be shared electronically during the proceeding.
  - ✓ Confirm you have the correct log-in credentials.
  - ✓ Log directly in to the remote platform site for best performance.
  - ✓ Close all browser and unnecessary app windows.
  - ✓ We recommend logging in to the proceeding 30 minutes early.

# Meet Our @ptus Resourcing Team

## **Lola Tangitau** **Resource Manager**

Malo le lei, which in my native country – The Tongan Islands, means “Hello & Welcome.” My name is Lola Tangitau and I’ve been with Aptus for 4 years. I’ve worked in court reporting 10+ yrs.

I have an amazing team here at Aptus and I’ve learned so much from everyone. Working as a resource manager has given me the opportunity to meet some wonderful people.

When not working, my husband and I keep busy with our 2 boys, ages two and four. My boys are my everything! Spending time outdoors is our favorite family activity. We enjoy hiking, biking and going to the lake. Our kids are always ready to take on new adventures. My husband and I are just trying to keep up!



## **Stephen Mandal** **Director of Reporter Relations**

Stephen is a self-proclaimed “military brat” who grew up in South Carolina, Bahrain and Las Vegas before settling in San Diego. Stephen has been in the legal industry since 2001.

In Stephen’s spare time, he enjoys going to Trader Joe’s to pick up all his favorite items, then home for a little video gaming and lounging on the couch with his adorable dogs. Can you say perfect??!!

# More @ptus Resourcing Team Members

## **Desiree "Des" Sanchez** **Resource Administrative Specialist**

Des has been in the legal industry for 8 years. When she is not busy sending reporters previous transcripts, looking up the next exhibit number or sending FedEx labels for exhibits, she enjoys spending time with her little daughter Olivia, who will be turning one in August!



## **Johanna Torres** **Reporter Relations Manager**

Johanna has been in the industry for 21+ years. Her experience in sales positioned her perfectly as the Reporter Relations Manager for Aptus. Johanna loves working with all the reporters and never has a dull day figuring out the daily puzzle that is calendar.

Johanna and her husband have three beautiful daughters who love to play soccer and cheer on the Padres at Petco Park. Also, their girls love to dress alike and spend the day at Disneyland!





# Events

## **OPEN HOUSE @ APTUS SAN DIEGO**

**THURSDAY, AUGUST 25, 2022**

**4:00 - 7:00 PM**

**YOU ARE INVITED TO  
JOIN IN THE CELEBRATION!  
RSVP: [APTUSCR.EVENTS/OPENHOUSE](https://aptuscr.events/openhouse)**

**CCRA COSTA MESA  
SEPTEMBER 23-25, 2022**

**STEPHEN MANDAL, SANDY WAITE  
AND LORI BACON WILL BE IN  
ATTENDANCE.  
HOPE TO SEE YOU THERE!**